Here is the info for the Customer Support line (so for any of your fans, viewers, etc)
customersupport@nfhsnetwork.com

If you prefer the phone, we can be reached during regular business hours (9AM-5PM EST) Monday-Friday @ 877-978-2311

For your schools when they have issues related to Pixellot, scheduling, etc. they can be reached here, instructions on mobile console are included:

Here's how to check if your Pixellot System(s) is online:

1. Go to https://m-console.nfhsnetwork.com from your phone (or a computer) – bookmark this page so can get back to it easily
2. Log in using your Console login information
3. Click on the **Cameras** tab at the bottom
4. You should see your Pixellot System(s) listed – look under the **Connection** column – if it says "Disconnected" then the system is Offline and you should troubleshoot by following the steps below.

If your Pixellot computer is offline, please check the following:

1) The Pixellot computer is plugged in and powered on
2) The Pixellot computer is online (i.e. connected to an **active, hard-line** internet source)
3) The necessary ports have been opened on the internet network (80, 433, 1935, 443, 2088)

*If all of the above are already true, please restart the computer.

When complete, please check https://m-console.nfhsnetwork.com and follow the steps listed in Step 2 above to see if it's "Connected."

If you can't get your Pixellot System(s) back online, please contact our Support team.

HOW TO CONTACT SUPPORT:	
Call	877-339-7529
Email	support@NFHSnetwork.com
Text	404-334-7988